



USE CASE: PR TO PO PROCESS AUTOMATION

CASE STUDY

FUNCTION: IT PROCUREMENT
INDUSTRY: TELECOM

PROVEN
CONSULT

EXECUTIVE SUMMARY

The procurement process involves selecting vendors, establishing payment terms, strategic vetting, selection, the negotiation of contracts and actual purchasing of goods. Every procurement project goes through the following 6 stages:

1. Purchase requisition acceptance
2. Draft contract
3. Preparation of strategy go for approval
4. Request for vendor selector system
5. Create purchase order in Oracle
6. Draft and release the final contract

CHALLENGE

The client needed to automate their procurement, the purchase requisition to purchase order (PR to PO) process and to avoid delays in responding to requests. To complete the process, there were nine applications used; Oracle ERP, BPM, Word, Excel, PowerPoint, PDF, Outlook and two client specific applications. The user had to access 35 different screens to process the RFP which involved 112 different activities.

The procurement purchase requisition to final release of the order was taking 45 business days verses the industry standard of 25 business days through several manual steps that made the process lengthy and difficult to coordinate. This led to missed deadlines and overall loss of efficiency.

SOLUTION

Proven Consult implemented an RPA bot to automate the existing processes with Reduced time investment and increased efficiency without disrupting the legacy systems. The bot responds to the SMS authentication in the ERP and then follows an automated process until the final contract is generated.

RESULTS

The implementation resulted in a number of benefits; saving 800 man hours a year, is forecasted to save over SAR100k per year, increased the number of transactions per year, increased competitive advantage, reduced cycle times, gave insights and real time analytics.

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